

SURVEY: PROJECT HEALTHVIEWS, CO

Hi, my name is _____ and I'm a student at UNC. We're doing a study to learn more about health and healthcare in Colorado. We have a survey that will only take about 10-15 minutes of your time. The survey is confidential and won't affect your medical treatment, and you can choose not to answer any question. Would you be willing to participate?

[If so, give consent form & make sure they can read it. If not, thank them and move on. Be sure to note how many "refusals" there are.]

Date: _____

Name of interviewer: _____

Place of interview: _____

General Information: Nationality, Household, & Employment

- 1) **Where do you live (town/city)?** _____
- 2) **In what country were you born?** _____
- 3) **[IF FROM OUTSIDE THE U.S.] How long have you resided in the U.S.?**
 - 1 Under one year
 - 2 1-5 years
 - 3 6-10 years
 - 4 More than 10 years
 - 88 N/A
 - 99 Doesn't know/doesn't want to respond
- 4) **How many people live in your household, including yourself?** _____
- 5) **Are you employed? [IF "NO," SKIP TO QUESTION #9]**
 - 1 Yes
 - 2 No
 - 99 Doesn't know/doesn't want to respond
- 6) **[IF EMPLOYED]: What is your job or occupation(s)?** _____
- 7) **[IF EMPLOYED]: How many hours do you work per week at your job(s)?**
 - 1 Less than 20 hours
 - 2 21-39 hours
 - 3 40-50 hours
 - 4 More than 50 hours
 - 88 N/A
 - 99 Doesn't know/doesn't want to respond

Health and Health-seeking

- 8) **In general, how would you say your overall health is? (circle one)**
 - 1 Excellent
 - 2 Very good

- 3 Good
- 4 Fair
- 5 Poor
- 99 Doesn't know/doesn't want to respond

9) In general, how would you say your mental/emotional health is? (circle one)

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 99 Doesn't know/doesn't want to respond

How often do you seek help from the following types of people or options for health problems?

#		Never	Every once in awhile	Frequently	Doesn't know what it is	Doesn't want to respond
10)	Pharmacist	1	2	3	4	99
11)	Herbalist	1	2	3	4	99
12)	Family/friends	1	2	3	4	99
13)	Psychologist, psychiatrist, or other type of therapist or counselor	1	2	3	4	99
14)	Alternative practitioner (e.g., acupuncture, chiropractor, energy healing, meditation, yoga)	1	2	3	4	99
15)	"Folk" healer (e.g. curandero, sobador, huesero)	1	2	3	4	99
16)	Religious healer or spiritist	1	2	3	4	99
17)	Doctor/clinic	1	2	3	4	99

18)	Other (write in) _____ _____	1	2	3	4	99

Additional Comments:

Social, Economic, and Cultural Factors

19) How do you pay for your medical expenses?

- 1 I have private insurance
- 2 I have Medicaid
- 3 I have Medicare
- 4 I pay out of pocket with a discount
- 5 I pay out of pocket full price
- 6 Other _____
- 99 Doesn't know/doesn't want to respond

20) [IF NO INSURANCE] Why don't you have insurance?

- 1 In process of getting it
- 2 Don't have access to it
- 3 Difficulty with administrative or bureaucratic process
- 4 Cultural or language difficulties
- 5 Too expensive
- 6 Don't know enough about it
- 7 Other
- 99 Doesn't know/doesn't want to respond

Additional Comments:

21) How often do you have trouble paying for your medical care?

- 1 Never

- 2 Sometimes
- 3 Often
- 4 Always
- 99 Doesn't know/doesn't want to respond

Additional Comments:

22) Generally speaking, how often do you feel you have family and friends you can rely on or ask for help?

- 1 Never
- 2 Sometimes
- 3 Often
- 4 Always
- 99 Doesn't know/doesn't want to respond

Additional Comments:

23) Have you ever had trouble communicating with or understanding your healthcare provider?

- 1 Never
- 2 Sometimes
- 3 Often
- 4 Always
- 99 Doesn't know/doesn't want to respond

Additional Comments [FOLLOW UP IF THEY SAY THEY HAVE HAD TROUBLE COMMUNICATING WITH HEALTHCARE PROVIDER]:

Experience of Care

I'm going to read a series of phrases. Please tell me your level of agreement with each one – whether you strongly agree, agree, aren't sure, disagree, or strongly disagree.

#		Strongly Agree	Agree	Not sure	Disagree	Strongly Disagree	N/A (e.g. has no healthcare)	Doesn't want to respond
24)	My healthcare provider always explains things in a way I can understand.	1	2	3	4	5	6	99
25)	My healthcare provider takes care of my needs and those of my family.	1	2	3	4	5	6	99
26)	I feel as though my healthcare provider treats me with courtesy and respect.	1	2	3	4	5	6	99

27)	I feel as though my healthcare provider listens carefully to me.	1	2	3	4	5	6	99
28)	I have the opportunity to ask my healthcare provider questions and get answers that I understand.	1	2	3	4	5	6	99
29)	I feel comfortable asking my healthcare provider questions and telling them what I think.	1	2	3	4	5	6	99
30)	I would recommend my healthcare provider to friends and family.	1	2	3	4	5	6	99

Additional Comments:

31) What questions do you wish your healthcare provider/healthcare team had asked you at your last appointment?

Comments:

32) What suggestions do you have for your healthcare provider to improve the way you receive care?

Comments:

33) (OPTIONAL) What is the name of your healthcare provider or clinic?

34) Would you be willing/interested to participate in a more in-depth interview in future steps of this project?

- 1 Yes
- 2 No

If yes: telephone number or email: _____

General demographics

35) Gender

- 1 Male
- 2 Female
- 3 Other _____

36) How old are you? _____

37) What is the highest level of school you have completed?

- 1 No schooling
- 2 Elementary school or less
- 3 Middle school
- 4 Some high school
- 5 High school degree or equivalent (GED)
- 6 Some college or 2-year degree
- 7 Bachelor's degree
- 8 Graduate or professional degree
- 99 Doesn't know/doesn't want to respond

38) Which race/ethnicity best describes you?

- 1 White/Euroamerican
- 2 Hispanic/Latino
- 3 Black/African-American
- 4 Asian
- 5 Arab
- 6 American Indian or Indigenous
- 7 Native Hawaiian or Pacific Islander
- 8 Multi-ethnic or multi-racial _____
- 9 Other _____
- 99 Doesn't know/doesn't want to respond

39) What language do you feel most comfortable speaking?

- 1 English
- 2 Spanish
- 3 Somali
- 4 Chinese

- 5 Vietnamese
- 6 Arabic
- 7 Burmese
- 8 Indigenous language (e.g., Navajo, Hopi, Mixtec, Zapotec)
- 9 Russian
- 10 Tagalog
- 11 Other: _____
- 99 Doesn't know/doesn't want to respond

Additional Comments: